

Waitress



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sophiedancer@email.com



O United States, Grand Rapids, 1482 Ritter Avenue

LANGUAGES

• Spanish (Advanced)

HOBBIES

- Cooking
- Photography
- Swimming

PROFESSIONAL SUMMARY

Results-oriented waitress with 5 years of experience delivering exceptional customer service in high-volume restaurant settings. Proven ability to thrive in fast-paced environments by efficiently managing tables, taking accurate orders, and ensuring timely food delivery. Possesses excellent communication and interpersonal skills, consistently earning positive feedback from customers.

EXPERIENCE

2020 - Now

Waitress

Taste of Michigan United States, Grand Rapids, MI

- · Efficiently managed tables, consistently delivering exceptional service to customers.
- · Accurately recorded and input customer orders into the POS system.
- · Collaborated with kitchen staff to ensure timely and accurate food delivery.
- · Provided detailed menu explanations and upsold items, contributing to increased sales.
- · Handled cash and credit transactions, processing payments accurately.

2019 - 2020

Waitress

Lakeside Grill

United States, Kalamazoo, MI

- Delivered attentive and efficient service in a high-volume dining environment.
- · Memorized daily specials and effectively promoted them to enhance sales.
- · Managed multiple tables, prioritizing tasks to maintain a smooth service flow.
- · Upsold menu items and promoted seasonal offerings to increase revenue.

EDUCATION

2015 - 2019

High School Diploma

Grand Rapids High School United States, Grand Rapids, MI

SKILLS

Serving/Clearing Tables

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Cash Handling

Food Safety and Hygiene Protocols

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Point of Sale (POS) Systems



Table Setting

