



HAROLD FELIX

Retail Storekeeper

(969) 979-6864
haroldfelix@email.com
United States, Omaha, NE

EDUCATION

High School Diploma
2004 - 2016
Omaha Central High School, NE

Forklift Operator Certification
2021 -
OSHA

SKILLS

- Inventory Management ●●●●●●
- Stock Control & Replenishment ●●●●●●
- Customer Service Excellence ●●●●●●
- Team Leadership & Training ●●●●●●
- Supplier Coordination ●●●●●●
- Inventory Tracking Systems ●●●●●●
- Retail Operations ●●●●●●

PROFESSIONAL SUMMARY

Dedicated and detail-oriented Retail Storekeeper with over 5 years of experience in inventory management, customer service, and operations. Seeking to leverage expertise in stock control and team collaboration to contribute to the success of a dynamic retail environment.

EXPERIENCE

Retail Storekeeper, Target, United States, Omaha, NE

June 2022 - Now

- Manage daily operations of the stockroom, ensuring timely restocking of shelves and accurate inventory levels.
- Coordinate with suppliers to order and receive products, reducing out-of-stock incidents by 15%.
- Train and supervise a team of 4 stock clerks, enhancing productivity and maintaining a clean, organized stockroom.
- Collaborate with sales associates to provide excellent customer service, assisting with product location and availability.
- Implemented an inventory tracking system that improved accuracy by 20%, reducing losses and discrepancies.

Sales Associate, Walmart, United States, Omaha, NE

May 2019 - June 2022

- Assisted customers with product selection, provided information on promotions, and handled returns and exchanges.
- Maintained a well-organized sales floor, restocked shelves, and ensured accurate pricing of items.
- Supported inventory audits and participated in the bi-annual store count.
- Received recognition for exceptional service and teamwork, contributing to a 10% increase in customer satisfaction scores.