#### danielgreen@gmail.com



## United States, Orlando, FL

# **DANIEL GREEN**

Hotel Restaurant Busser



## PROFESSIONAL SUMMARY

Motivated and detail-oriented Associate of Arts in Hospitality Management student with a strong passion for delivering exceptional customer service and supporting restaurant operations. Eager to apply classroom knowledge and hands-on skills in a busser role.

#### **EDUCATION**

2022 - Now

# **Associate of Arts in Hospitality** Management

Orlando Community College

• GPA 3.6

# **Food Safety Certification**

National Registry of Food Safety Professionals / February 2024

# **Crowd Manager Training**

Florida State Fire Marshal / November 2023

heavy objects

SKILLS		
•	Banquet setup and breakdown	Expert
•	Event support and customer service	Expert
•	High-volume event handling	Expert
•	Working knowledge of hotel safety protocols	Expert
•	Cleaning and resetting banquet areas	Expert
•	Coordination with catering and event teams	Expert
•	Familiarity with hotel management software	Expert
•	Ability to lift and transport	Expert

#### **EXPERIENCE**

2024 - Now

# **Busser (Part-time)** Grand Plaza Hotel / United States, Orlando, FL

- Clear and reset tables promptly while maintaining a calm and organized demeanor during busy service hours.
- · Work closely with waitstaff to ensure guests received timely service in a 200+ seat hotel restaurant.
- · Assist with banquet and event setup, ensuring all tables were arranged according to event specifications.
- · Provide support to kitchen staff by restocking supplies and helping with dishwashing during peak times.

2023 - 2024

# **Busser**

## Sunset Hotel & Spa / United States, Orlando, FL

- Managed dining room cleanliness in both the main restaurant and bar areas.
- · Assisted waitstaff in clearing tables, resetting, and maintaining beverage stations.
- · Worked during large events and weddings, handling additional responsibilities like moving furniture and arranging decorations.
- · Provided excellent customer service, addressing guest inquiries and requests when necessary.