




# MICHAEL JOHNSON

Train Conductor

(555) 555-0123 

michaeljohnson@email.com 

Atlanta, GA 



## PROFESSIONAL SUMMARY

Dedicated Train Conductor with over 8 years of experience ensuring passenger safety and operational efficiency. Committed to providing outstanding service while upholding stringent regulations.

## EDUCATION

### High School Diploma

Kennesaw Mountain High School, GA

Graduated: May 2015

## Certifications

- Certified Conductor (FRA Certified) - Issued: July 2018
- First Aid and CPR Certified - Issued: August 2016

## SKILLS

- Strong leadership and teamwork abilities Expert
- Deep understanding of railway safety regulations Expert
- Excellent customer service and communication skills Expert

## EXPERIENCE

2018 - Now

### Train Conductor Georgia Railways / Atlanta, GA

- Supervise passenger boarding and disembarking on daily commuter trains, achieving a 99% customer satisfaction rate.
- Conduct safety inspections, ensuring compliance with federal regulations and contributing to a 100% safety rating.
- Work closely with train crew members to enhance customer service and effectively address passenger inquiries.

2016 - 2018

### Assistant Conductor CSX Transportation / Marietta, GA

- Assisted the conductor with operational duties, including safety checks and customer service on freight trains.
- Managed documentation related to freight transport, ensuring accuracy in shipping records.
- Developed emergency procedure and first aid skills to ensure passenger safety.