



Cybersecurity Program Manager

Alexandra Morgan

Professional summary

Dynamic and results-oriented Cybersecurity Program Manager with over 12 years of experience leading enterprise-level security programs. Proven expertise in implementing cybersecurity strategies, managing risk, and ensuring compliance with industry standards such as ISO 27001 and NIST.

Experience

Cybersecurity Program Manager

April 2020 - Now

Microsoft Corporation / Redmond, WA

- Spearhead the global Zero Trust implementation program, reducing insider threat risks by 30%.
- Manage a \$10M annual budget to implement advanced security measures, including multi-factor authentication (MFA) and endpoint detection and response (EDR) tools.
- Lead cross-functional teams across 10 countries, aligning stakeholders in IT, engineering, and compliance to deliver secure solutions.
- Develop and execute a data breach response playbook, improving breach response time by 40%.

Information Security Project Manager

July 2016 - March 2020

JPMorgan Chase & Co. / New York, NY

- Successfully managed the rollout of encryption technologies for 250,000+ endpoints across the organization.
- Designed and implemented third-party vendor risk management programs, improving vendor security compliance rates by 50%.
- Led the transition to cloud-based identity access management solutions, ensuring adherence to NIST guidelines.
- Conducted quarterly risk assessments and implemented mitigation strategies, reducing high-risk vulnerabilities by 45%.

Cybersecurity Analyst

August 2013 - June 2016

Cisco Systems / San Jose, CA

- Monitored, analyzed, and responded to security incidents across global networks, reducing downtime by 25%.
- Conducted penetration tests and vulnerability assessments, identifying and mitigating risks in key infrastructure systems.
- Created and delivered cybersecurity awareness training for 1,500 employees, improving phishing detection rates by 20%.

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Education

Bachelor of Science in Computer Science

University of California, Berkeley

Certifications

- Certified Information Systems Security Professional (2023)
- Certified Information Security Manager (2021)
- AWS Certified Security – Specialty (2020)

Skills

Cybersecurity Strategy and Implementation

Risk Management and Mitigation

Compliance: GDPR, ISO 27001, NIST, HIPAA

Security Operations Center (SOC) Management

Cloud Security: AWS, Azure

Incident Response and Recovery

Team Leadership and Cross-Functional Collaboration