

Emma Daniels

Shift Supervisor

CONTACT

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United States, Seattle, WA

EDUCATION

High School Diploma

Garfield High School, Graduated: June 2018

Certifications

- **Food Handler's Permit (Washington State)** – Expires August 2025
- **Intro to Shift Supervision (Starbucks Online Learning)** – Completed January 2024
- **Starbucks Barista Basics Training** – Completed June 2018

PROFESSIONAL SUMMARY

Motivated and dependable Starbucks partner with experience in high-volume stores. Recognized for strong work ethic, leadership potential, and deep commitment to delivering the Starbucks Experience. Looking to take the next step into a Shift Supervisor role to grow as a team leader and support store operations at a higher level.

EXPERIENCE

Barista 2020 - Now

Starbucks, Downtown Seattle

- Prepare handcrafted beverages with accuracy and speed while maintaining warm, genuine connections with customers.
- Serve as go-to partner for opening and closing procedures, including cash handling and daily cleanliness checklists.
- Informally support shift leads by guiding new partners during peak hours, helping with deployment adjustments, and addressing customer concerns when needed.
- Assisted with onboarding 10+ new partners, offering peer support and basic drink training.
- Recognized by store manager for reliability and team-first attitude with multiple "Green Apron" cards and positive partner connections.

Barista 2018 - 2020

Starbucks, Ballard, WA

- Delivered outstanding customer service in a fast-paced environment while consistently meeting drink and food quality standards.
- Earned "Partner of the Month" three times for dependability, teamwork, and positive attitude.
- Helped organize in-store partner events, boosting morale and team engagement.

★ SKILLS

Partner mentorship and peer training	★★★★★
Operational support and task delegation	★★★★★
Cash handling and POS troubleshooting	★★★★★
Customer conflict de-escalation	★★★★★
Stocking and inventory awareness	★★★★★
Adaptability under pressure	★★★★★