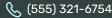
Emma Daniels

Shift Supervisor



CONTACT



United States, Seattle, WA



🖈 EDUCATION

High School Diploma

Garfield High School, Graduated: June 2018

Certifications

- · Food Handler's Permit (Washington State) - Expires August 2025
- · Intro to Shift Supervision (Starbucks Online Learning) - Completed January 2024
- · Starbucks Barista Basics Training -Completed June 2018



PROFESSIONAL SUMMARY

Motivated and dependable Starbucks partner with experience in high-volume stores. Recognized for strong work ethic, leadership potential, and deep commitment to delivering the Starbucks Experience. Looking to take the next step into a Shift Supervisor role to grow as a team leader and support store operations at a higher level.

EXPERIENCE

Barista

2020 - Now

Starbucks, Downtown Seattle

- · Prepare handcrafted beverages with accuracy and speed while maintaining warm, genuine connections with customers.
- · Serve as go-to partner for opening and closing procedures, including cash handling and daily cleanliness checklists.
- · Informally support shift leads by guiding new partners during peak hours, helping with deployment adjustments, and addressing customer concerns when needed.
- · Assisted with onboarding 10+ new partners, offering peer support and basic drink training.
- · Recognized by store manager for reliability and team-first attitude with multiple "Green Apron" cards and positive partner connections.

Barista

2018 - 2020

Starbucks, Ballard, WA

- Delivered outstanding customer service in a fast-paced environment while consistently meeting drink and food quality standards.
- · Earned "Partner of the Month" three times for dependability, teamwork, and positive attitude.
- · Helped organize in-store partner events, boosting morale and team engagement.

SKILLS

Partner mentorship and peer training	****
Operational support and task delegation	****
Cash handling and POS troubleshooting	****
Customer conflict de-escalation	****
Stocking and inventory awareness	****
Adaptability under pressure	****