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Samuel G. Hayes

EDUCATION

**Master of Healthcare Administration,
University of Chicago, Graduated: June 2014**

**Bachelor of Science in Biomedical
Engineering, University of Illinois, Graduated:
May 2011**

Certifications

- **Certified Scrum Product Owner (CSPO)**, May 2019
- **Certified Professional in Healthcare Information and Management Systems**, October 2017

SKILLS

Healthcare Product Management	Expert
Regulatory Compliance (HIPAA)	Expert
Telemedicine Solutions	Expert
Cloud-Based Platform Development	Expert
UX/UI Design Collaboration	Expert
Cross-functional Team Leadership	Expert
Product Roadmap Planning	Expert
Healthcare Data Analysis	Expert

LANGUAGES

German: Native

Spanish: Professional working proficiency

AWARDS

Outstanding Healthcare Product Development, June 2019

Innovation in Telemedicine, December 2017

Senior Product Owner

PROFESSIONAL SUMMARY

Senior Product Owner with a robust background in healthcare technology. Over 11 years of experience leading product teams to create user-centric solutions for healthcare providers, insurers, and patients. Proven ability in managing healthcare products that ensure compliance, improve operational efficiency, and enhance patient care experiences.

EXPERIENCE

Senior Product Owner, Allscripts Healthcare Solutions, Chicago, IL

- March 2018 - Now
- Collaborate with clinical teams, engineers, and UX designers to meet regulatory standards while aligning with user needs.
 - Manage the product lifecycle for EHR systems, continuously integrating features that streamline workflows and optimize patient outcomes.
 - Ensure compliance with HIPAA, coordinating with government agencies and stakeholders.
 - Lead data analysis initiatives to monitor system performance and drive product enhancements based on user feedback.

Product Owner, Medtronic, Minneapolis, MN

- September 2014 - February 2018
- Led the creation of a telemedicine solution for remote patient monitoring, improving access to healthcare in underserved rural areas.
 - Developed and maintained product roadmaps, ensuring alignment with market trends and patient needs while managing backlog and prioritizing features.
 - Worked cross-functionally to launch telehealth solutions that were scalable and aligned with emerging healthcare technologies.