

Tasha Nguyen

Telecom Lineman

CONTACT

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Richmond, VA

EDUCATION

Certificate in Fiber Optics & Telecommunications

ECPI University – Richmond, VA | 2017

Certifications

- Fiber Optic Installer (FOI) | ETA International | 2023
- OSHA 10-Hour | 2022
- Bucket Truck Safety | 2021

Additional Information

Holds pole climbing certification from Comtrain

PROFESSIONAL SUMMARY

Reliable telecommunications lineman with experience in fiber optic and coaxial cable installation across metro and rural areas. Proficient in pole climbing, aerial drops, and testing tools like OTDR. Known for quick field diagnostics and maintaining uptime for thousands of customers.

EXPERIENCE

Telecom Lineman

2019 – Now

Verizon Communications, Richmond, VA

- Install and maintain fiber optic cables for both residential and commercial clients across Richmond and surrounding counties, working in aerial, buried, and building-entry environments.
- Utilize OTDR, VFL, and power meters to test new installations, isolate signal issues, and validate network integrity before activation or repair completion.
- Splice fiber at FDTs and junction boxes using fusion techniques, documented all work digitally using GIS-enabled mobile tools, and synced reports with central office systems.
- Deliver timely and courteous on-site service, collaborating with dispatch and customer care to resolve priority tickets and ensure SLA targets were consistently met.

Field Technician

2017 – 2019

Mastec Network Solutions, Newport News, VA

- Conducted new cable drops and repairs for fiber and coax systems in suburban neighborhoods, small businesses, and apartment buildings throughout the Tidewater region.
- Interfaced with project engineers and property managers to schedule safe entry, routing, and signal verification procedures for cable line installation.
- Operated aerial lifts, trenchers, and ladders to access cable routes and handled daily site risk assessments and equipment checklists before work began.

SKILLS

Fiber optic cable pulling	★★★★★
Coaxial cable repair	★★★★★
Splicing and termination	★★★★★
Pole climbing and strand placement	★★★★★
RF signal troubleshooting	★★★★★
Aerial and underground installation	★★★★★