

ADDIE BUI

Grocery Delivery Driver

📞 (555) 987-6543

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📍 Marshfield, WI

📄 Professional summary

Dependable and customer-oriented Grocery Delivery Driver with experience ensuring timely and accurate deliveries of fresh groceries to residential and commercial clients. Adept at navigating routes efficiently, handling perishable items, and providing exceptional customer service.

⚡ Experience

2021 - 2025

Grocery Delivery Driver

Instacart, Marshfield, WI

- Delivered groceries to 20+ customers daily, ensuring timely delivery and accurate order fulfillment.
- Managed online orders, selected groceries according to customers' preferences, and maintained quality during transit by properly handling perishable items.
- Communicated with customers regarding substitutions, delivery times, and order changes, ensuring high levels of customer satisfaction.
- Maintained the delivery vehicle by performing routine inspections, cleaning, and reporting any issues to the supervisor.
- Achieved a 95% customer satisfaction rating by consistently delivering groceries on time and with a friendly attitude.

2019 - 2021

Delivery Driver

Walmart Grocery Delivery,
Marshfield, WI

- Delivered groceries to residential areas across Marshfield, averaging 15+ deliveries per shift.
- Ensured the safe handling of fragile and perishable items, including proper storage and temperature control during transport.
- Worked closely with store staff to fulfill customer orders accurately and addressed any issues related to stock availability or product quality.
- Followed all food safety regulations and hygiene protocols while loading, transporting, and delivering groceries.

🎓 Education

High School Diploma, Marshfield High School

Graduated: 2017

Certifications

- Valid Driver's License
- ServSafe Food Handler Certification
- DOT Medical Card

🔧 Skills

Safe driving and route navigation ★★★★★

Time management and punctuality ★★★★★

Customer service and communication ★★★★★

Perishable goods handling ★★★★★

GPS navigation and route planning ★★★★★

Vehicle maintenance and inspection ★★★★★

Inventory management and order accuracy ★★★★★

Compliance with safety and food handling regulations ★★★★★

Familiarity with grocery ordering and delivery apps ★★★★★

Ability to lift and carry up to 50 lbs ★★★★★