




John Matthews

Senior Supply Chain Operations Manager

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 United States, Dallas, TX

Education

- ◆ **Master of Science in Supply Chain Management**
University of Texas at Dallas / Graduated: December 2014
- ◆ **Bachelor of Business Administration, Logistics & Supply Chain Management**
University of Houston / Graduated: May 2011

Certifications

- ◆ **Certified in Logistics, Transportation and Distribution, APICS**, January 2018
- ◆ **Certified Supply Chain Professional, APICS**, July 2016

Skills

- | | |
|---|---------------|
| • Supply Chain Strategy & Execution | <i>Expert</i> |
| • Supplier Relationship Management | <i>Expert</i> |
| • Forecasting & Demand Planning | <i>Expert</i> |
| • Inventory Management & Optimization | <i>Expert</i> |
| • Logistics & Transportation Management | <i>Expert</i> |
| • Cost Reduction & Budget Management | <i>Expert</i> |
| • ERP & Warehouse Management Systems | <i>Expert</i> |

Professional summary

Results-oriented Senior Operations Manager with expertise in managing end-to-end supply chain operations. Experienced in optimizing inventory, reducing lead times, and improving vendor relations to ensure timely and cost-efficient deliveries.

Experience

- ◆ **March 2021 - Now**
Senior Supply Chain Operations Manager
Global Tech Distribution / Dallas, TX
 - Oversee the logistics and supply chain strategy for a global tech distributor, managing a \$50M budget.
 - Implemented a demand forecasting system, reducing stockouts by 25% and improving on-time delivery to 98%.
 - Lead a team of 10 operations staff, focusing on talent development and team efficiency.
 - Managed the integration of an automated warehouse system, cutting order processing time by 20%.
- ◆ **June 2015 - February 2021**
Supply Chain Manager
Electrocom Inc. / Dallas, TX
 - Managed procurement, inventory control, and distribution for a consumer electronics company.
 - Improved inventory turnover by 10% through better forecasting and demand management.
 - Streamlined the vendor management process, resulting in a 30% reduction in supplier lead times.
 - Led cost reduction initiatives, saving the company over \$1M annually in logistics and inventory costs.
- ◆ **Achievements**
 - Successfully negotiated contracts with key suppliers, resulting in a 10% reduction in overall supply chain costs.
 - Awarded **Best Supply Chain Manager-**, Electrocom Inc., 2020 – Recognized for excellent cost management and operational improvements.