



Jordan Taylor

TSA Officer

CONTACT

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United States, Miami, FL

EDUCATION

2013 - 2017

Associate Degree in Criminal Justice

Miami Dade College, United States, FL

TSA Security Training Certification

Transportation Security Administration, Certification Date: July 2024

Basic First Aid and CPR Certification

American Red Cross, Certification Date: March 2023

AWARDS

Awarded Employee of the Month

PROFESSIONAL SUMMARY

Dedicated and vigilant Transportation Security Officer with over 6 years of experience in ensuring passenger safety at airports. Proven ability to monitor, evaluate, and manage security procedures effectively.

EXPERIENCE

Transportation Security Officer

2020 - Now

Miami International Airport, United States, FL

- Conduct thorough security screenings of passengers, baggage, and cargo to ensure compliance with TSA regulations.
- Monitor X-ray machines and utilize screening equipment to identify prohibited items, adapting techniques based on evolving threats.
- Collaborate with law enforcement and emergency response teams during security incidents to maintain safety.
- Provide exemplary customer service by addressing passenger inquiries and concerns with professionalism and empathy.

Security Associate

2018 - 2020

Fly Security Services, United States, Miami, FL

- Performed security assessments and monitored activities in high-traffic areas to deter and detect suspicious behavior.
- Assisted in conducting investigations and reporting incidents to management.
- Maintained detailed logs and documentation of security operations and incidents.

SKILLS

Proficient in security screening equipment and procedures



Strong observational and analytical skills



Effective communication and interpersonal skills



Ability to work in high-pressure environments



Knowledge of TSA regulations and protocols

