MAYA PATEL

Manual QA Lead

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New York, NY 📍

PROFESSIONAL SUMMARY

Dedicated Manual QA Lead with over 9 years of experience in leading quality assurance teams and executing comprehensive testing strategies for diverse software applications. Strong analytical skills combined with a passion for ensuring user satisfaction through high-quality deliverables.

EDUCATION

Bachelor of Science in Information Systems

New York University, NY

Graduated: December 2014

SKILLS

● Manual Testing	Expert
● Test Plan Development	Expert
● Defect Identification and Reporting	Expert
● Agile Development Practices	Expert
● Team Leadership	Expert
● Software Development Life Cycle (SDLC)	Expert
● Analytical Thinking	Expert
● Communication Skills	Expert

EXPERIENCE

2020 - Now

Manual QA Lead
Innovative Software Solutions / New York, NY

- Supervise a team of 12 QA testers, creating a positive team environment that fostered collaboration and innovation.
- Implemented manual testing processes for both mobile and web applications, resulting in a 40% reduction in production bugs.
- Actively participate in project meetings to align testing efforts with project milestones and deliverables.

2015 - 2020

QA Tester
Skyline Technologies / New York, NY

- Developed and executed manual test plans for web-based applications and performed functional, integration, and regression testing.
- Identified, reported, and tracked defects using TestRail, ensuring thorough documentation for resolution.
- Assisted in training new QA team members on testing processes and tools.

PROFESSIONAL AFFILIATIONS

- Member of the Association for Software Testing (AST)
- Participant in the Women in Technology Initiative, promoting gender diversity in tech roles.