




MICHAEL JOHNSON

Senior Technical Product Manager

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Seattle, WA 

PROFESSIONAL SUMMARY

Senior Technical Product Manager with 11+ years of experience at the intersection of engineering and management. Expertise in leading the development of scalable and high-performance technical products in cloud infrastructure, machine learning, and cybersecurity.

LinkedIn: /in/michaeljohnson

EDUCATION

Master of Science in Computer Science

Stanford University, CA

Graduated: June 2013

Bachelor of Science in Electrical Engineering

University of Washington – Seattle, WA

Graduated: May 2010

SKILLS

- Cloud Infrastructure (AWS, Azure) **Expert**
- Machine Learning Product Development **Expert**
- Cross-Functional Team Leadership **Expert**
- Technical Documentation & Roadmaps **Expert**
- Agile & Scrum Methodologies **Expert**
- Product Optimization & Scalability **Expert**
- Data-Driven Decision Making **Expert**

LANGUAGES

- English – Native Proficiency
- Spanish – Intermediate Proficiency
- Mandarin – Basic Proficiency

EXPERIENCE

2021 - Now

Senior Technical Product Manager Microsoft – Redmond, WA

- Lead the development of Microsoft's Azure AI platform, including building new AI tools and integrations that increased adoption by 30% among enterprise clients.
- Work with engineering teams to implement cloud-based infrastructure solutions, improving system reliability and performance by 25%.
- Manage cross-functional teams of engineers, designers, and data scientists to launch new AI-driven product features, meeting key business objectives and deadlines.
- Drive the technical roadmap for Azure AI, coordinating with stakeholders to ensure alignment on key deliverables.

2018 - 2021

Technical Product Manager Amazon Web Services (AWS) – Seattle, WA

- Managed the development of AWS's Kubernetes services, increasing adoption among developers by 40% in the first year.
- Led the development of new security features within AWS, improving enterprise customer satisfaction and reducing incidents by 15%.
- Collaborated with AWS engineering teams to ensure robust scalability of new product offerings, handling traffic spikes up to 2x the forecasted demand.
- Delivered training sessions for customers on product usage, resulting in a 20% increase in adoption within six months of launch.

2014 - 2017

Product Manager, Technical Slack Technologies – San Francisco, CA

- Worked with engineering teams to improve Slack's message indexing algorithm, reducing search time by 50%.
- Managed integrations with third-party tools, driving product usage and increasing Slack's customer retention by 18%.
- Coordinated with backend engineers to enhance the scalability of the Slack platform, accommodating 50% more daily active users without performance degradation.

