






# Linda Gray

## MEDICAL SURGICAL NURSE MANAGER

 (555) 345-6787

 linda.gray@gmail.com

 United States, Phoenix, AZ

### SKILLS

Team leadership and staff development	Expert
Patient care management	Expert
Process optimization	Expert
Infection control and patient safety	Expert
Budgeting and resource management	Expert
Regulatory compliance	Expert

## PROFESSIONAL SUMMARY

Dynamic and results-driven Nurse Manager with over 10 years of experience in overseeing medical-surgical units. Proven expertise in team leadership, patient care coordination, and improving operational efficiency while maintaining the highest standards of nursing care.

## EXPERIENCE

◆ June 2017 - Now

### Medical Surgical Nurse Manager

Banner Health Medical Center / United States, Phoenix, AZ

- Lead a team of 20+ nurses, ensuring quality care for patients undergoing surgeries or recovering from medical procedures.
- Streamlined patient admission and discharge processes, reducing patient wait times by 15%.
- Developed and conducted training programs for new staff, improving team performance and patient satisfaction.
- Implemented evidence-based practices to reduce hospital-acquired infections, improving patient outcomes.

◆ January 2015 - May 2017

### Medical Surgical Nurse

St. Joseph's Hospital / United States, Phoenix, AZ

- Managed pre-operative and post-operative care for surgical patients, including pain management and patient education.
- Collaborated with multidisciplinary teams to develop personalized care plans.
- Assisted in daily nursing operations, ensuring compliance with health regulations and hospital policies.

## EDUCATION

◆ 2015 - 2017

### Master of Science in Nursing (MSN)

University of Phoenix / United States

◆ 2011 - 2015

### Bachelor of Science in Nursing (BSN)

Arizona State University / United States

### Basic Life Support (BLS)

American Heart Association / Certification Date: August 2023