

JAMES PETERSON

Patrol Security Supervisor

(555) 432-8765

james.peterson@gmail.com

United States, Atlanta, GA

PROFESSIONAL SUMMARY

Results-driven Patrol Security Supervisor with 10+ years of experience managing teams in patrolling and securing high-risk facilities. Proven ability to supervise staff, respond effectively to emergencies, implement new strategies, and maintain continuous security monitoring.

EDUCATION

2005 - 2009

Diploma in Criminal Justice

Atlanta City University / United States

CSG

National Security Association / 2022

CPR & First Aid Certification

American Red Cross / 2021

SKILLS

- Patrol Operations Expert
- Route Management Expert
- Emergency Response Expert
- Incident Handling Expert
- Team Supervision Expert
- Staff Development Expert
- Surveillance Systems Expert
- Monitoring Expert
- Customer Service Expert
- Conflict Resolution Expert

EXPERIENCE

2024 - Now

Patrol Security Supervisor

Securitas / United States, Atlanta, GA

- Supervise and manage a team of 25 officers responsible for the security.
- Develop and implement effective patrol routes, ensuring full coverage of all security zones.
- Spearheaded the implementation of a new patrol monitoring system that improved tracking accuracy.
- Train and mentor new recruits in company security protocols, emergency response procedures.
- Prepare and submit detailed security reports to clients, documenting incidents, breaches, and recommendations.

2010 - 2014

Security Officer

Citywide Security / United States, Atlanta, GA

- Conducted regular patrols of various commercial, residential, and industrial properties to prevent trespassing, theft, and vandalism.
- Monitored surveillance cameras and alarm systems to detect suspicious activity and respond accordingly.
- Provided direct customer service, addressing security concerns from property managers, tenants, and the general public.
- Assisted in maintaining accurate records of incidents, surveillance footage, and other security-related information, ensuring compliance with safety regulations.

VOLUNTEER EXPERIENCE

2020 - Now

Community Safety Advocate

Atlanta Crime Prevention Council, GA

- Volunteer as a community safety advocate, helping local residents and businesses improve their security practices through workshops and outreach.
- Assist in organizing neighborhood watch programs and public safety events to promote crime prevention and community involvement.

