



# Sarah Stevens

Site Reliability Engineer

## CONTACT

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United States, San Francisco, CA

## EDUCATION

### Bachelor's Degree in Computer Science

University of California, Berkeley, United States, Graduated: May 2025

Relevant Coursework: Distributed Systems, Cloud Computing, Software Engineering, Data Structures & Algorithms

### Certifications

- AWS Certified Solutions Architect - Associate**, August 2023
- Certified Kubernetes Administrator (CKA)**, The Linux Foundation, June 2023

## PROFESSIONAL SUMMARY

Entry-level Site Reliability Engineer with a background in software development and cloud infrastructure. Adept at building automation tools, monitoring systems, and improving the reliability of production services. Seeking to contribute to a high-performance engineering team.

## EXPERIENCE

### Junior SRE 2025 - Now Tech Innovations, United States, San Francisco, CA

- Work with the development and operations teams to ensure the reliability, availability, and performance of production systems.
- Implement automation for deployment, monitoring, and incident response using tools like Jenkins and Kubernetes.
- Develop and manage alerting systems for key metrics using Prometheus and Grafana.
- Support the team in troubleshooting and resolving issues in production, minimizing downtime and mitigating risks.
- Contribute to improving site reliability by analyzing post-incident reports and recommending improvements.

### Software Engineer Intern 2023 - 2024 Cloud Solutions, United States, San Francisco, CA

- Assisted in the development and testing of internal tools aimed at automating cloud deployment and scaling.
- Worked closely with senior engineers to troubleshoot system issues and implement enhancements in production environments.
- Assisted in writing scripts for system monitoring and alerting, gaining hands-on experience with AWS, Docker, and Terraform.

## SKILLS

Cloud platforms (AWS, Google Cloud)	★★★★★
Kubernetes & Docker	★★★★★
Infrastructure as Code (Terraform)	★★★★★
Prometheus, Grafana for monitoring	★★★★★
CI/CD pipelines (Jenkins, GitLab)	★★★★★
Incident management & root cause analysis	★★★★★
Python, Bash scripting	★★★★★
Agile & DevOps practices	★★★★★