



 (555) 123-4567

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 Chicago, IL

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## EDUCATION

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### **Associate's Degree in Hospitality Management**

City College of Chicago, IL

Graduated: May 2019

## SKILLS

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- Bottle Service Expertise
- VIP Guest Management
- Upselling & Sales Techniques
- Conflict Resolution
- Event Coordination

# REBECCA LUCIER

## BOTTLE SERVICE GIRL

### PROFESSIONAL SUMMARY

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Dedicated and energetic bottle service professional with 5+ years of experience providing exceptional customer service in high-energy nightclub environments. Seeking a position at Luxe Nightclub to leverage my knowledge of bottle service and passion for creating memorable experiences for guests.

### EXPERIENCE

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- January 2022 - Now

#### **Bottle Service Girl**

**Whiskey Lounge** / Chicago, IL

- Provide exceptional bottle service to VIP guests, ensuring satisfaction and maintaining high service standards.
- Manage table reservations and coordinate with security to ensure guest safety and privacy.
- Upsell bottles and premium services, boosting overall sales by 15%.
- Assist with cleaning and maintaining the bar area between service times, ensuring readiness for peak hours.

- May 2020 - December 2021

#### **Bottle Service Girl**

**The Velvet Room** / Chicago, IL

- Delivered drinks and bottle service to large groups in a fast-paced nightclub environment.
- Developed strong customer relationships through personalized service, resulting in frequent repeat customers.
- Worked closely with bartenders to manage drink orders and maintain a smooth workflow.

### VOLUNTEER WORK

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- August 2019 - September 2020 / Chicago Food and Wine Festival, Chicago, IL

#### **Event Coordinator (Volunteer)**

- Coordinated seating arrangements and assisted VIP guests during high-profile events.
- Worked alongside staff to ensure a seamless event experience and provide top-notch service to guests.
- Enhanced customer relationships through personable interactions, ensuring satisfaction throughout the event.