

SARAH LEE

Online Customer Support Representative



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Amazon

Dear Hiring Manager,

I am writing to apply for the Online Customer Support Representative position at Amazon. Having worked in online customer support for over four years, I have developed excellent communication skills and a strong ability to resolve inquiries efficiently in a virtual environment.

In my current role at Zappos, I have handled customer orders, product inquiries, and returns, ensuring that each interaction is personalized and leaves a positive impression. My ability to manage high volumes of online requests, paired with my passion for technology, will allow me to thrive in Amazon's fast-paced environment.

I am excited about the opportunity to contribute to Amazon's customer-first mentality and would love the chance to further discuss how my skills align with your team's goals.

Thank you for considering my application. I look forward to hearing from you.

Sincerely,

Sarah Lee