

SOPHIA RAMIREZ

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Emergency Room Patient Care Technician

Miami, FL 

PROFESSIONAL SUMMARY

Fast-paced and highly skilled Emergency Room Patient Care Technician with experience in trauma and acute care settings. Proficient in emergency procedures, phlebotomy, and patient triage. Adept at working under pressure and collaborating with multidisciplinary teams in high-stress situations.

EDUCATION

- Certified Patient Care Technician (CPCT) – National Healthcareer Association
- CPR & Advanced Cardiac Life Support (ACLS) – American Heart Association
- Associate Degree in Emergency Medical Services – Miami Dade College, 2015

SKILLS

- Emergency medical procedures and trauma response Expert
- Phlebotomy and rapid lab testing Expert
- EKG administration and cardiac monitoring Expert
- Critical thinking in high-pressure situations Expert
- Effective communication with medical teams and patients Expert

EXPERIENCE

2018 - Now

Emergency Room Patient Care Technician Jackson Memorial Hospital – Miami, FL

- Assist medical teams in urgent care situations, performing CPR, EKGs, and phlebotomy on critical patients to aid rapid diagnosis and treatment.
- Monitor and document patient conditions in real-time, ensuring accurate communication with doctors and nurses during fast-moving emergency scenarios.
- Transport individuals to diagnostic imaging, surgery, and intensive care units, ensuring patient stability and proper handling throughout transfers.
- Maintain a well-organized, fully stocked ER by restocking supplies, cleaning equipment, and ensuring compliance with hospital safety standards.

2015 - 2018

Emergency Department Technician Baptist Hospital of Miami / FL

- Assisted nurses in rapid triage, prioritizing patient intake based on severity and medical urgency.
- Collected blood, urine, and other lab samples, ensuring accurate labeling and timely delivery to laboratory teams.
- Helped stabilize trauma patients by assisting with wound care, splinting, and applying pressure dressings when necessary.
- Provided emotional support and reassurance to patients and their families during high-stress emergency situations.

TECHNICAL SKILLS

- Proficient in using EKG and defibrillator machines
- Experience with medical imaging software and hospital databases
- Knowledge of advanced first aid techniques and patient monitoring systems