📞 (555) 123-4567

✉️ michael.harris@gmail.com

📍 Seattle, WA

EDUCATION

Bachelor of Science in Computer Science

Stanford University, Graduated: June 2012

Certifications

- **Certified ScrumMaster (CSM)** — Scrum Alliance, February 2020

- **AWS Certified Solutions Architect – Professional** — AWS, December 2019

- **ITIL Foundation Certification** — Axelos, June 2018

Professional Development

- **Leadership Training for Program Managers** — Harvard Business School Online, April 2022

- **Advanced Cloud Security Workshop-** — AWS, September 2021

SKILLS

- Cloud platforms
- Project management
- Datadog, Prometheus, CloudWatch
- Python, Bash, Terraform
- Cross-functional collaboration
- Stakeholder engagement
- Budget and timeline management

LANGUAGES

- English (Native)
- Spanish (Conversational)

MICHAEL HARRIS

SENIOR TECHNICAL PROGRAM MANAGER

PROFESSIONAL SUMMARY

Seasoned Cloud Infrastructure Senior Technical Program Manager with experience leading large-scale cloud platform initiatives. Adept at delivering infrastructure solutions, optimizing system architecture, and ensuring uptime for mission-critical applications.

EXPERIENCE

- January 2018 - Now

Senior Technical Program Manager

Amazon Web Services (AWS) / Seattle, WA

- Lead deployment and expansion of cloud infrastructure projects for enterprise customers across North America and APAC regions.

- Optimize system performance and reliability for AWS EC2 and S3 services, enabling scalable solutions for global clients.

- Develop budget forecasts and manage expenses for projects exceeding $50M annually.

- Implement operational best practices, reducing system latency and enhancing security protocols.

- March 2013 - December 2017

Technical Program Manager

Google Cloud / Mountain View, CA

- Designed and implemented proactive monitoring strategies, reducing system outages by 25%.

- Established standardized project management frameworks to improve collaboration across engineering and operations teams.

- Partnered with stakeholders to deliver customer-focused infrastructure improvements, enhancing service availability and reliability.

CUSTOM

- / Additional Information
  - **Public Speaking:** Frequent speaker at AWS re:Invent and Google Cloud Next