



John Williams

Residential HVAC Technician

CONTACT

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United States, Chicago, IL

EDUCATION

Associate Degree in HVAC Technology

Chicago Technical College, Graduated: May 2015

Certifications

- EPA Section 608 Certification**, - Environmental Protection Agency, June 2025
- NATE Certification**, North American Technician Excellence, August 2018

LANGUAGES

- Fluent in Italian and Spanish

PROFESSIONAL SUMMARY

Experienced and dedicated Residential HVAC Technician with experience in installing, maintaining, and repairing residential systems. Adept at troubleshooting complex issues, ensuring system efficiency, and providing excellent customer service. Highly skilled in handling various HVAC brands and systems, ensuring customer satisfaction and safety.

EXPERIENCE

Residential HVAC Technician

2020 - Now

Comfort Air Solutions, Chicago, IL

- Perform installations, repairs, and regular maintenance on residential HVAC systems, including furnaces, air conditioners, and heat pumps.
- Troubleshoot and diagnose complex HVAC issues, providing effective solutions that meet customer needs.
- Offer preventive maintenance services, ensuring systems run efficiently and reducing the likelihood of breakdowns.
- Educate customers on proper HVAC system maintenance- , energy-saving tips, and system operation.
- Keep up-to-date with industry standards and codes to ensure all work is performed safely and efficiently.

HVAC Technician

2015 - 2020

Breeze Heating & Cooling, Chicago, IL

- Installed and serviced HVAC systems in residential homes, ensuring compliance with building codes and safety regulations.
- Worked directly with clients to assess HVAC needs, offering tailored solutions that met budget and environmental requirements.
- Conducted system inspections and maintained accurate service records.
- Managed inventory, ordering replacement parts and ensuring equipment readiness.

SKILLS

Installation and repair of HVAC systems	★★★★★
System diagnostics and troubleshooting	★★★★★
Preventive maintenance	★★★★★
Customer service and communication	★★★★★
Knowledge of energy-efficient HVAC systems	★★★★★
Proficient with hand and power tools	★★★★★

Ability to work in a team or independently

