Jessica Lee

LINE SERVICE TECHNICIAN

(305) 555-6789

jessica.lee@gmail.com

United States, Miami, FL

SKILLS

Aircraft fueling and Expert defueling

Ground support Expert equipment operation (refuelers, tugs, de-icing trucks)

Safety compliance and hazard identification

Expert

Aircraft towing and movement coordination

Expert

Customer service and passenger handling

Expert

Basic troubleshooting and equipment maintenance

Expert

Communication and teamwork in fast-paced environments

Expert

LANGUAGES

• Spanish: Fluent

• Korean: Native proficiency

PROFESSIONAL SUMMARY

Experienced Line Service Technician with expertise in servicing aircraft on the ground. Proficient in refueling, de-icing, towing, and ground support operations. Strong attention to detail and commitment to safety in fast-paced environments. Skilled at working collaboratively with aviation teams to ensure smooth operations and safe aircraft handling.

EXPERIENCE

September 2021 - Now

Line Service Technician

Jet Aviation / Miami, FL

- Provide ground support for aircraft arrivals and departures, including fueling, towing, and de-icing procedures.
- Operate ground service equipment such as refuelers, tugs, and de-icing trucks to ensure aircraft are serviced efficiently.
- Inspect aircraft for safety compliance before departure, ensuring all safety checks are conducted thoroughly.
- Troubleshoot and resolve minor technical issues related to aircraft ground systems and equipment.

May 2018 - August 2021

Line Service Assistant

Miami International Airport /

- Supported line service operations, assisting with aircraft fueling, maintenance, and storage.
- Coordinated aircraft movements on the tarmac and assisted with aircraft marshaling during arrivals and departures.
- Ensured cleanliness and organization of ground support equipment and work areas.

EDUCATION

High School Diploma

Miami High School / Graduated: May 2017

Certifications

- OSHA Safety Certification, January 2020
- Aircraft Ground Handling and Refueling Certification, September 2018