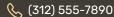


# **James** Carter

Pizza Delivery Driver



#### CONTACT



**☑** james.carter@email.com

O Chicago, IL



Lincoln High School, Chicago, IL

High School Diploma, 2019

#### **Certifications**

- · Valid Illinois Driver's License (Issued: 2018, Expires: 2026)
- · Food Handler's Permit (State of Illinois, Issued: 2023, Expires: 2026)

## **LANGUAGES**

Fluent in English and Spanish, enabling excellent communication with a diverse customer base.



#### PROFESSIONAL SUMMARY

Reliable and customer-focused pizza delivery driver with experience ensuring fast and accurate deliveries. Skilled in GPS navigation, cash handling, and customer service. Committed to safe driving and maintaining food quality. Seeking to bring efficiency and professionalism to Luigi's Pizzeria.



#### **EXPERIENCE**

#### **Pizza Delivery Driver**

2021 - Now

Luigi's Pizzeria, Chicago, IL

- Deliver 25-30 orders per shift while maintaining a 98% on-time delivery rate, ensuring customer satisfaction.
- Provide friendly and professional service, leading to a 15% increase in repeat customers over the past year.
- · Manage cash and card payments, handling up to \$800 per shift without discrepancies.
- Assist in food preparation and store operations, improving overall workflow efficiency.

#### **Delivery Assistant**

2019 - 2021

Tony's Italian Kitchen, Chicago, IL

- · Helped organize and load delivery orders, ensuring accuracy and completeness before dispatch.
- · Maintained delivery vehicles by checking fluid levels, tire pressure, and cleanliness for safety compliance.
- · Assisted drivers with route planning to avoid delays and ensure fast service.
- · Handled customer complaints and resolved delivery issues, contributing to a 90% positive feedback rate.

### **SKILLS**

Route optimization and real-time traffic management



Safe driving practices, including adherence to local 🏻 🛊 🛊 🛊 🛊 traffic laws



Cash and credit transaction handling with 100% accuracy



Customer service and problem resolution in high-pressure situations



Time management to handle multiple orders per shift

