

James Holloway

Security Supervisor

CONTACT

(210) 555-0093

james.holloway@email.com

San Antonio, TX

EDUCATION

Bachelor of Science in Criminal Justice

Texas A&M University–San Antonio |
San Antonio, TX | Graduated: 2021

Certifications

- Certified Protection Professional (CPP), ASIS | 2023
- CPR & First Aid | 2022

Additional Information

Veteran mentor volunteer with Texas Vets Connect

LANGUAGES

- Fluent in Spanish

PROFESSIONAL SUMMARY

Disciplined military professional with over 12 years in infantry operations and team leadership. Proven success managing safety, executing patrol protocols, and coordinating emergency responses. Currently seeking a supervisory role in private security where operational excellence and integrity are critical.

EXPERIENCE

Security Supervisor

2025 - Now

Allied Universal, San Antonio, TX

- Supervise 15 security personnel across three shifts, ensuring site-wide adherence to safety protocols, access control procedures, and customer service standards.
- Monitor over 50 surveillance feeds daily and lead post-incident investigations, coordinating findings with HR and law enforcement as needed.
- Conduct onboarding and continuous training for new hires, including scenario-based drills and emergency protocol workshops.
- Implement patrol route revisions and response guidelines, resulting in a 40% drop in incident reports over the last year.

Infantry Squad Leader

2012 - 2024

U.S. Army – 1st Cavalry Division, Fort Hood, TX

- Directed squad-level operations in both combat and peacetime missions, including base security, checkpoint monitoring, and tactical drills across varied terrain.
- Managed physical conditioning, weapon readiness, and mental resilience of team members through daily training routines.
- Led risk assessment meetings, developed mission briefings, and coordinated with adjacent units for joint operations.
- Awarded Army Commendation Medal for maintaining unit cohesion and tactical precision during Eastern Europe deployment.

SKILLS

Security operations	★★★★★
Surveillance systems	★★★★★
Incident response	★★★★★
Leadership & supervision	★★★★★
Conflict de-escalation	★★★★★
Emergency protocols	★★★★★