

SOPHIA JENKINS



BARISTA

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Friendly and energetic barista with experience crafting beverages and providing excellent customer service in fast-paced environments. Proven ability to work efficiently while maintaining a positive attitude. Passionate about Dunkin's products and committed to delivering a great customer experience.

EXPERIENCE

May 2024 - Now	Starbucks Coffee / Boston, MA
Barista	<ul style="list-style-type: none">Prepare and serve high-quality beverages including coffee, espresso, and smoothies.Provide personalized service to customers, ensuring that all orders are accurately fulfilled.Handle cash, process transactions, and balance the cash register at the end of shifts.Train new employees in beverage preparation and customer service standards.
January 2023 - April 2024	Local Deli / Boston, MA
Cashier	<ul style="list-style-type: none">Managed front-of-house operations, including taking customer orders and processing payments.Maintained cleanliness of workstations and dining areas to meet health and safety regulations.Developed customer loyalty by offering friendly and attentive service.

EDUCATION

High School Diploma	Boston High School / Graduated: June 2023
ServSafe Food Handler Certification	Certified: March 2021

SKILLS

Beverage preparation (coffee, espresso drinks, smoothies)	Expert	Cash register operation and money handling	Expert
Customer service and communication skills	Expert	Multitasking and time management	Expert
Teamwork and adaptability	Expert		