

MARCUS PATEL

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To Ms. Mary Callahan Erdoes

JPMorgan Chase & Co.

Dear Ms. Erdoes,

I'm writing to express my interest in the Customer Service Representative position at JPMorgan Chase. With five years of experience in financial services, I have built a reputation for professionalism, precision, and client care.

Most recently at Discover Financial, I assisted clients with account maintenance, fraud resolution, and product education. I regularly exceeded service benchmarks and was chosen to handle VIP accounts due to my attention to detail and compliance record.

JPMorgan Chase's leadership in digital banking and its client-centric culture resonate with me. I would be proud to join your customer service team and support your mission to deliver exceptional financial experiences.

Thank you for reviewing my application. I would be pleased to discuss how I can contribute to your team.

Best regards,

Marcus Patel