

# Carlos Rivera

## SUPPLY CHAIN PROCESS MANAGER

(555) 678-1234

carlos.rivera@gmail.com

United States, Dallas, TX

### SKILLS

Supply Chain Optimization	Expert
Warehouse Management Systems (WMS)	Expert
Inventory Analysis & Control	Expert
Transportation Planning	Expert
Vendor Coordination	Expert
Process Mapping	Expert
Data Tools: Excel, SQL	Expert

### LANGUAGES

- Spanish – Fluent

### AWARDS

- UPS Innovation Award, 2022 – Recognized for implementing a route optimization project that cut fuel costs by 12%.
- FedEx Outstanding Performance Certificate, 2017 – Awarded for consistent delivery accuracy and logistical planning excellence.

## PROFESSIONAL SUMMARY

Results-driven logistics specialist with experience streamlining supply chain operations and warehouse processes. Skilled in transportation coordination, inventory control, and workflow enhancement. Eager to contribute process improvement expertise to a forward-thinking logistics organization.

## EXPERIENCE

January 2019 - Now

### Supply Chain Process Manager

UPS / Dallas, TX

- Introduce logistics process upgrades across the distribution network, cutting delivery delays by 20%.
- Design efficient workflows for inventory and warehouse operations, increasing order fulfillment speed by 18%.
- Supervise a 15-person team through the rollout of new tracking systems, reducing product misplacements by 25%.
- Perform routine process audits to uncover bottlenecks and recommend operational refinements.

June 2015 - December 2018

### Logistics Coordinator

FedEx / Dallas, TX

- Oversaw transportation planning for over 100 destinations, ensuring on-time deliveries.
- Authored detailed shipping and receiving procedures, improving accuracy by 15%.
- Maintained supplier relationships to ensure inventory continuity and reduced stockouts by 10%.

## EDUCATION

### Bachelor of Science in Logistics and Supply Chain Management

University of Texas at Dallas / Graduated: May 2015

## Certifications

- Six Sigma Green Belt, American Society for Quality – March 2019
- Certified Supply Chain Professional (CSCP), APICS – June 2018