

JENNIFER LAWSON



FINE DINING SERVER

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Experienced Fine Dining Server with years of service excellence in upscale restaurants. Adept at delivering exceptional dining experiences while maintaining a high level of professionalism and attention to detail.

EXPERIENCE

May 2018 - Now

The Marlowe Restaurant / Chicago, IL

Fine Dining Server

- Provide personalized service to guests in an upscale environment, managing multiple tables with ease.
- Memorize and effectively present the menu, including wine pairings, daily specials, and promotions.
- Maintain knowledge of current fine dining trends and continually update service practices for the highest guest satisfaction.
- Collaborate with kitchen staff to ensure timely and accurate food orders.
- Handle payments and operate POS systems with precision, ensuring accuracy in billing.
- Foster long-term relationships with returning guests through exceptional service.

March 2015 - May 2018

The Bistro / Chicago, IL

Server

- Delivered friendly and efficient service in a fast-paced, high-volume dining environment.
- Assisted guests with menu selections and recommendations based on dietary preferences.
- Provided support during special events and catered functions.
- Maintained cleanliness and organization in dining areas, ensuring a pleasant atmosphere for all patrons.

EDUCATION

Associate Degree
in Hospitality
Management

Chicago State University / Graduated: May 2015

Certifications

- TIPS Certified (Training for Intervention Procedures)**, February 2022
- ServSafe Food Safety Certification**, January 2023

SKILLS

Advanced knowledge of fine dining etiquette and wine pairing

Expert

Strong multitasking and time management abilities

Expert

Exceptional communication and interpersonal skills

Expert

POS system proficiency and cash handling

Expert

Conflict resolution and customer satisfaction skills

Expert

Knowledge of food allergens and dietary restrictions

Expert