

JENNIFER LAWSON



FINE DINING SERVER

Phone: (312) 555-1234
Mail: jennifer.lawson@gmail.com

Address: United States, Chicago, IL

Experienced Fine Dining Server with years of service excellence in upscale restaurants. Adept at delivering exceptional dining experiences while maintaining a high level of professionalism and attention to detail.

EXPERIENCE

May 2018 - Now	The Marlowe Restaurant / Chicago, IL
Fine Dining Server	<ul style="list-style-type: none">Provide personalized service to guests in an upscale environment, managing multiple tables with ease.Memorize and effectively present the menu, including wine pairings, daily specials, and promotions.Maintain knowledge of current fine dining trends and continually update service practices for the highest guest satisfaction.Collaborate with kitchen staff to ensure timely and accurate food orders.Handle payments and operate POS systems with precision, ensuring accuracy in billing.Foster long-term relationships with returning guests through exceptional service.
March 2015 - May 2018	The Bistro / Chicago, IL
Server	<ul style="list-style-type: none">Delivered friendly and efficient service in a fast-paced, high-volume dining environment.Assisted guests with menu selections and recommendations based on dietary preferences.Provided support during special events and catered functions.Maintained cleanliness and organization in dining areas, ensuring a pleasant atmosphere for all patrons.

EDUCATION

Associate Degree in Hospitality Management	Chicago State University / Graduated: May 2015
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Certifications	<ul style="list-style-type: none">TIPS Certified (Training for Intervention Procedures), February 2022ServSafe Food Safety Certification, January 2023
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SKILLS

Advanced knowledge of fine dining etiquette and wine pairing	Expert	Strong multitasking and time management abilities	Expert
Exceptional communication and interpersonal skills	Expert	POS system proficiency and cash handling	Expert
Conflict resolution and customer satisfaction skills	Expert	Knowledge of food allergens and dietary restrictions	Expert