



MARCUS DELGADO

High-Rise Window Cleaner

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 Chicago, IL

Professional summary

OSHA-certified high-rise window cleaner with experience servicing skyscrapers and towers across downtown Chicago. Trained in rope descent systems, lift operations, and fall prevention. Trusted for technical knowledge, safety compliance, and zero-incident record.

Experience

- 2019 - Now

High-Rise Window Cleaner

SkyReach Window Systems, Chicago, IL

 - Clean exterior windows on high-rise buildings between 30 and 60 stories using industrial-grade rope descent systems, maintaining a perfect safety record.
 - Collaborate with engineers and project managers to plan routes, confirm weather readiness, and verify rooftop anchoring points for all jobs.
 - Maintain accurate logbooks for daily inspections, rope wear checks, and site hazards to meet Chicago's compliance standards.
 - Serve as team lead on multi-week contracts, mentoring new technicians in equipment prep, safety harness fitting, and emergency drills.
- 2017 - 2019

Window Cleaning Technician

Clear Tower Solutions, Cicero, IL

 - Assist high-rise crews by preparing safety gear, rigging rooftop pulleys, and transporting tools to multiple access points across downtown towers.
 - Operate suspended scaffolds for large commercial clients, mastering various descent speeds and wind resistance adjustments.
 - Contribute to detailed post-job audits and client summaries, noting areas of concern such as window seal deterioration and facade damage.
 - Attend city-sponsored scaffold safety courses and achieve full certification for working on suspended platforms above 20 stories.

Education

GED, City Colleges of Chicago | Chicago, IL | 2016

Certifications

- OSHA 30 Construction Safety — 2024
- SPRAT Level I Rope Access Technician — 2023
- Suspended Scaffold User Certificate — 2021

Additional Information

- Union Member: International Window Cleaners Alliance (IWCA)
- Comfortable working in all weather conditions

Skills

- Rope access techniques ★★★★★
- Fall protection anchoring ★★★★★
- Scaffold and cradle operation ★★★★★
- Wind load awareness ★★★★★
- Aerial lift certification ★★★★★
- Hazard assessment ★★★★★
- Site coordination ★★★★★
- Emergency descent procedures ★★★★★