

Michael Thompson

Operating Partner

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 United States, New York, NY

Education

- ★ **MBA, Operations Management**
Wharton School, University of Pennsylvania / Graduated: 2008
- ★ **Bachelor of Science in Industrial Engineering**
Georgia Institute of Technology / Graduated: 2003

Certifications

- Certified Six Sigma Black Belt, 2025
- Project Management Professional (PMP), 2024

Skills

- | | |
|----------------------------------|---------------|
| • Operational Due Diligence | <i>Expert</i> |
| • Business Process Improvement | <i>Expert</i> |
| • Change Management | <i>Expert</i> |
| • Financial Analysis & Budgeting | <i>Expert</i> |
| • Strategic Planning | <i>Expert</i> |
| • M&A Integration | <i>Expert</i> |
| • Team Leadership & Development | <i>Expert</i> |

Professional summary

Seasoned Operating Partner with experience driving operational excellence and strategic growth within private equity-backed portfolio companies. Proven track record of enhancing EBITDA, streamlining operations, and leading large-scale transformation initiatives.

Experience

- ★ **January 2018 - Now**
Operating Partner
Silver Lake Partners / New York, NY
 - Partner with executive leadership teams across portfolio companies to develop and execute operational improvement plans, resulting in average EBITDA growth of 25% within two years.
 - Provide strategic guidance on talent acquisition and organizational restructuring to support scalable growth.
 - Collaborate with investment teams to identify operational risks and opportunities during due diligence and post-acquisition integration phases.
- ★ **June 2013 - December 2017**
Chief Operating Officer
Vista Equity Partners Portfolio Company
 - Implemented scalable operational frameworks that reduced customer churn by 15% and accelerated product development cycles by 30%.
 - Managed a team of 120+ employees across product, sales, and customer support departments.
- ★ **August 2008 - May 2013**
Vice President
The Blackstone Group
 - Spearheaded turnaround initiatives for underperforming assets resulting in a 35% increase in operating cash flow over 18 months.
 - Played a key role in identifying acquisition targets and conducting operational due diligence.